

AMENDMENTS TO THE SPECIFICATION

Please amend **Page 8, lines 1-3** as follows.

Further, embodiments of the invention allow applications provided by multiple legal entities ~~can~~ to provide services to users via phone applications hosted on, or through, the voice portal while allowing state information to be stored on a per-user profile basis.

Please amend **Page 9, lines 5-8** as follows.

A user profile is a collection of information about a particular user. The user profile typically includes collections of different information ~~as shown and described more fully in connection with Figures 3 and 4~~. Notably, the user profile contains a combination of explicitly made selections and implicitly made selections.